

ACTH

AUSTRALIAN
COLLEGE OF TRAINING
IN HOSPITALITY



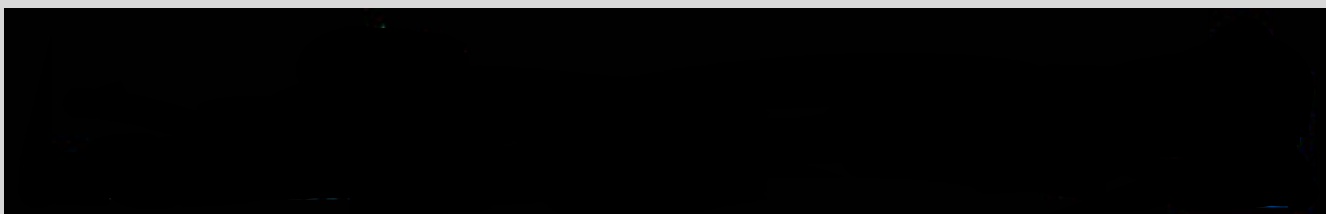
**Multi-Tasker
Hospitality
Training**



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June 2020
COMPILED BY
Peter R Fernando MIH UK (Hospitality Training Consultant)



1. Basic Multi-Tasker to Advance Multi-Tasker Training (AMT)

Here are some other pathways to certification:

Stream	Entry Pathway	Certificate can be Achieved
F&B (F&B Starter Basic Skills Training)	Completion of mandatory units 1,2,3 & 4	FCCISL/ S4IG Certificate
Advance Multi-Tasker Training (Three F&B Courses)	Basic Multi-Tasker or G.C.E O/L five Passes including English	IOH UK & TVEC SL Endorsed NVQ AMT Certification

GCE O/L unsuccessful students must complete the Multi-Tasker Basic Hospitality Skills Training.

Hospitality employees are eligible to enrol directly to the Advance Multi-Tasker Hospitality Skills Training. **(Letter required from your manager)**

2. Multi-Tasker Advance Training (AMT) Offered as a Product

The Advance Multi-Tasker Hospitality Skills Training is financially viable as a product for hotels, guest houses and homestay in Sri Lanka.

3. Core Benefits to this Product for the Candidate

- Value 1: Basic Hospitality Skills to an Advance Hospitality Skills
- Value 2: Internationally Recognised Industry Standardisation
- Value 3: Internationally Recognised Certification
- Value 4: International Guest Confidence in Service Standards
- Value 5: Skilled Hospitality labour-force in Sri Lanka.



4. Hospitality Training Courses

The ACTH Institute Hospitality Training Courses are sourced from the Australian Quality Framework (AQF) which provide quality standardised content that are relevant for learners to gain employment plus fulfills the skilled shortage encountered by industry.

The Following Advance Multi-Tasker Training

ACTH Institute Course Descriptions	Australian Quality Framework UOC Code
Professional Waiter Training	SITHFAB014
Professional Bartender Training	SITHFAB003 & SITHFAB001
Food Safety Training	SITHIND001 & SITXFSA001

Please visit our website: www.acthstudy.lk

ACTH Institute delivers the Advance Multi-Tasker Hospitality Training Skills through eLearning platforms such as; Google Classroom, Skype Classroom, McGraw Hill Connect Portal.

The trainees must complete all three Hospitality Courses to be eligible for the Advance Multi-Tasker Certification.

The trainees will receive three individual Advance Multi-Tasker Certification for each of these skilled based training courses.

5. ACTH Institute in Collaboration with it's Partners

ACTH Institute is a TVEC registered Institute offering Hospitality soft-skills endorsed by Institute of Hospitality UK. These courses help empower the workforce in Sri Lanka with skills-sets required for employment in the tourism & hospitality industry. Our strengths are providing Internationally recognised AQF Training Courses through the McGraw Hill USA Online Connect portal for the prospective trainees in the respective Districts of Sri Lanka.

Our partner FCCISL plays a pivotal role to ensure these training courses are endorsed & recognised nationally.



Advance Multi-Tasker Hospitality Training Course helps employers have confidence in our trainees who are internationally certified by IOH UK.

The ACTH & FCCISL Colombo Center would be used for the Advance Multi-Tasker Training eLearning.

6. Institute of Hospitality (IOH) UK Endorsed Certification

The successful candidates of the Advance Multi-Tasker Training will be awarded IOH UK endorsed certification.

7. Benefits from the Advance Multi-Tasker Training for the Community.

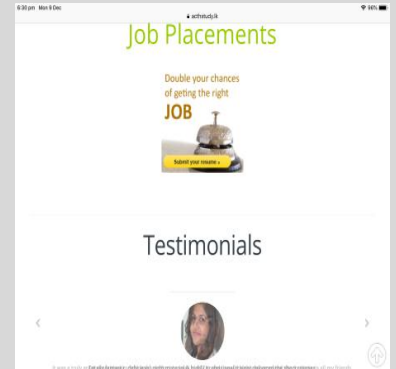
- a) School dropouts are skilled and provided employment opportunities locally and internationally.
- b) Career development for industry workplace based staff.
- c) Progression from the Multi-Tasker Basic Hospitality Training to an Advance Multi-Tasker Training for candidates from all districts.

8. Skills for Inclusive Growth Contribution to Advance Multi-Tasker

- a) Island wide District Level online awareness campaigns E.g. eSeminars for O/L & A/L school students.
- b) AUS Aid Study Grant for training the Advance Multi-Tasker Course to elevate Business Development Advisors to Workplace Appraisers.
- c) AUS Aid Study Grant for training the Advance Multi-Tasker course to the under privileged groups in society such as youth, gender women and special needs
- d) Developing YouTube video Resource for local training contextualisation.
- e) AUS Aid Study Grant for training the Advance Multi-Tasker course for all Basic Multi-Taskers.

9. Advance Multi-Tasker Training Participants

- Employees of the Hospitality Industry
- Basic Multi-Taskers
- Youth who dropout from the O/L & A/L
- Disadvantage & Marginalised Women in the community
- Employment prospects for special needs candidates



Click on our job board: <https://www.acthstudy.lk/hotels/>

10. Advance Multi-Tasker Training Price Structure

AMT Courses	Course Fees	Trainee Resource (Soft Copy)
Food Safety	Rs.18,000	Course Outline
Professional Bartender	Rs.18,000	Study Notes
Professional Waiter	Rs.18,000	Workbook Activities
Total AMT Course Fees	Rs.54,000	Access to Skype & Google Classrooms material

11. Appendix

IOH Endorsement Certificate



Issued Certificates: Professional Bartender Training Food Safety Training &
Professional Waiter Training

CERTIFICATE

We certify

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Student ID:

Has successfully completed the

Advance Multi-Tasker

Professional Bartender Training

**at the Australian College of Training
in Hospitality**

**Endorsed by the Institute of
Hospitality**

2020

Date of Certification

Certificate No:



TVEC Approved Institute
Reg No: P02/0365



Campus

Ajith D Perera
Secretary General / CEO
Federation of Chambers of Commerce & Industry of
Sri Lanka

Peter R Fernando
Director of Studies
Australian College of Training in Hospitality
BRN: WV12915

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* Professional Waiter Training - ACTH Course Description



Australian Government

SITHFAB014 Provide table service of food and beverage

* Professional Bartender Training - ACTH Course Description



Australian Government

**SITHFAB003 Operate a bar &
SITHFAB001 Clean & tidy bar areas**

* Food Safety Training - ACTH Course Description



Australian Government

**SITHIND001 Use hygienic practice for
hospitality service &
SITXFSA001 Use hygienic practices
for food safety**